Connect Care - Portals.

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Dr. Steven Turner
ACMIO Central Zone

MyAHS Connect

"MyAHS Connect" is the name of Connect Care's patient portal

- extends Connect Care information services to patients.
- a newer version of the existing eCLINICIAN MyChart.
- will replace MyChart and will have a different appearance with more services for patients.

- Both patients and clinicians will refer to the Connect Care patient portal as "MyAHS Connect."

- Connect Care users may still find references to "MyChart" software functions within clinical information system (CIS) menus, workflows and interfaces.

Allows for two-way communication and information sharing between patients and Connect Care providers.

The information viewable in MyAHS Connect is a reflection of the information in Connect Care.

Patients can readily access their Connect Care information from their desktop or mobile device (smartphone -iPhone and Android, tablet - iPod, iPad, Android).

MyAHS Connect Users will be able to do and see within the portal

View Lab test results, DI reports
Some lab results released when available, some released after 5 days
DI reports released through the portal 5 days after available to physicians

View Past Visit Summaries (After Visit Summary)
These summaries include Inpatient, Outpatient and Emergency visits
View list of Current Health Issues, Medications, Allergies, Immunizations, Medical History, Preventive Care Health reminders

Upload Documents
Documents, pictures, videos can be uploaded and included in the message
Documents such as a Personal Directive can be uploaded to the patient's chart. It can be viewed in the Advance Care Planning Navigator. It will be in a needs to be reviewed status until provider reviews it.

Patient-entered Questionnaires and Flowsheets:
Questionnaires such as Medical History can be sent out prior to visits. Patients complete and send back via the portal
Request to complete flowsheets can be sent in follow up to a visit. Completed by patients.

MyAHS Connect Users will be able to do and see within the portal

Scheduling
View scheduled appointments
Request an appointment using Ask a Medical Question
Direct scheduling where available (at Lynnwood Medical clinic)

Communication
 Send messages to clinicians and providers using the Ask a Medical Question feature.
The routing of the message is dependent on how the pools are set up.
These messages are found in their Inbasket

Request an update to medications, allergies and current health issues.
Updates are not made unless reviewed and accepted by their authorized provider.

Content Linking
Linking to MyHealth Alberta educational information (lab results, procedures, current health issues/diagnoses, allergies, immunizations)

Who is eligible for MyAHS Connect?

Access to MyAHS Connect will be available to patients who visit AHS facilities that have launched Connect Care.

To satisfy Alberta Government, MyAlberta Digital ID access requirements, patients must be at least 14 years of age and have a valid Alberta issued driver's license or Alberta issued identification card.
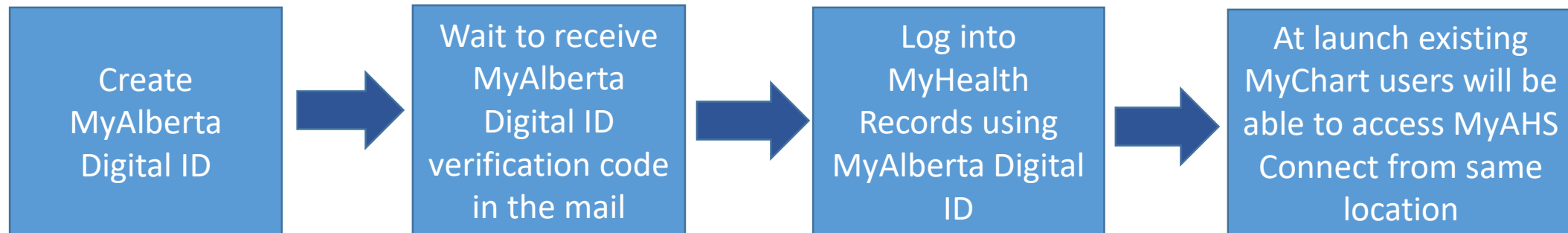
Due to MyAlberta Digital ID requirements, the following groups will be **excluded** from MyAHS Connect services:
- Out-of-province patients
- Minors under the age of 14
- Any Alberta resident who does not have a valid Alberta-issued driver's license or Alberta issued identification card
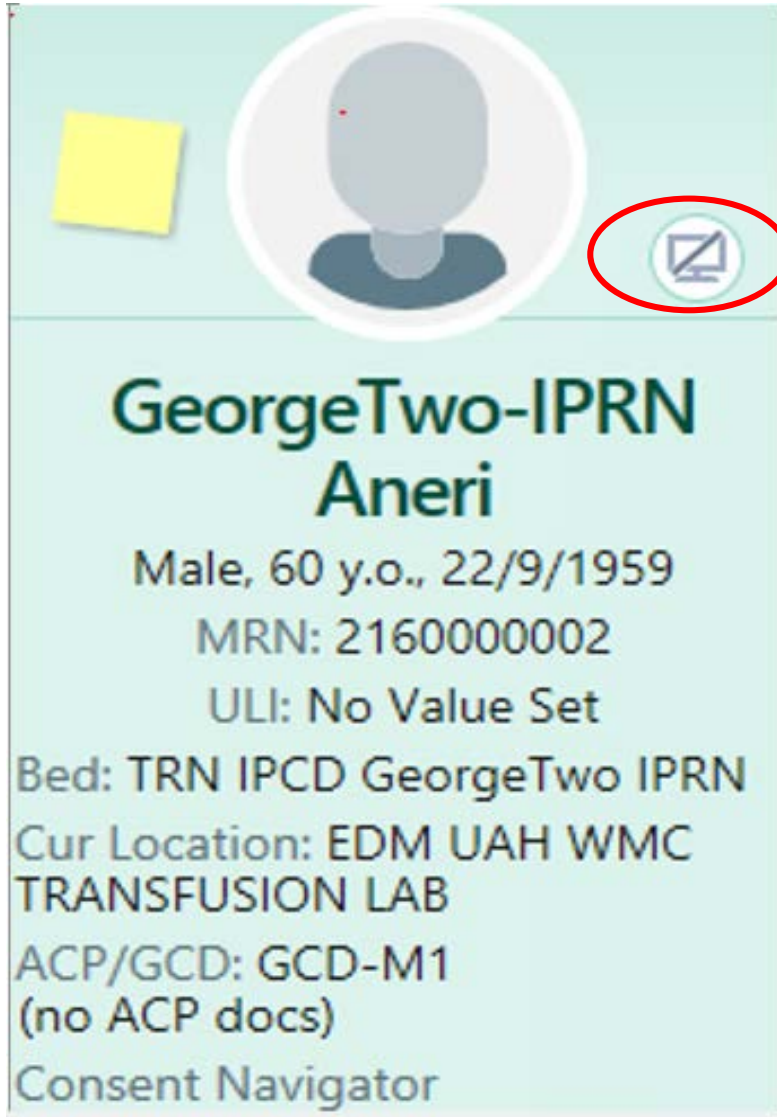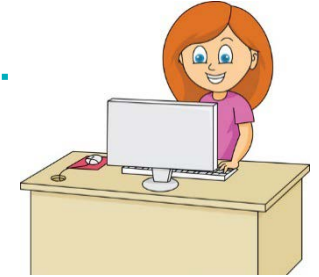
Activation

- All users will need a MyAlberta Digital ID account in order to access MyAHS Connect

- MyAlberta Digital ID is a secure online account that gives a user seamless access to Alberta Government sites and services without having to go in person to access information

- MyAlberta Digital ID https://account.alberta.ca/

Create MyAlberta Digital ID	→	Wait to receive MyAlberta Digital ID verification code in the mail	→	Log into MyHealth Records using MyAlberta Digital ID	→	At launch existing MyChart users will be able to access MyAHS Connect from same location

In Clinic Activation

3. Sign-up instructions will be included on every After Visit Summary (AVS)

Staff and physicians using Connect Care will be able to see if a patient has a MyAHS Connect account.

Click on icon and staff select 'Send an Email', 'Ask Me Later' or 'Declined'. Dependent on the conversation with patient.

If select 'Send an Email' then email sent to patient with same instructions as in AVS.

Connect Care Provider Portal

Functions - CCPP

Communications

Referral

Results Review

Chart Review

Data Sharing

Guidance

Alerting